

July 30, 2019

Ms. Andrea Lentine
President
Assurance
c/o Wellness Insurance Network
111 North Canal Street
Suite 550
Chicago, IL 60606

via email

Subject: Wellness Insurance Network Claim Liability

Dear Ms. Lentine:

Wakely Consulting Group was retained to estimate the outstanding claims liability as of June 30, 2019 for the Wellness Insurance Network's (WIN's) self-funded health plan. This document contains the results, data, assumptions, and methods used in our analysis, and satisfies the ASOP 41 reporting requirements. The figures were developed for WIN's use in their financial statements and may not be appropriate for any other purpose. The impact of events subsequent to June 30, 2019 is beyond the scope of this opinion.

Intended Users

The information has been prepared for the sole use of the management of the Wellness Insurance Network and cannot be distributed to or relied on by any third party without the prior written permission of Wakely. This information is confidential and proprietary. The distribution of this report is limited to WIN, the Assurance Agency, and WIN's auditors as required. We do not intend this information to benefit any third party nor create a reliance by any third party on Wakely even when distribution is allowed. Distribution to such parties should be made in its entirety. Distribution should only be made with Wakely's consent.

Data Used in the Report

The following data was received from the Assurance Agency:

- Benefit descriptions for Dental, Medical Plan A, and Medical Plan B
- 2019 Stop Loss contract
- Detail data for six claimants crossing the stop loss threshold of \$100,000
- Monthly enrollment details for Medical (and Rx)
- Monthly enrollment details for Dental
- Lag report representing medical claims incurred March 2015 June 2019 and paid July 2017
 June 2019
- Lag report representing prescription drug claims incurred June 2017 June 2019 and paid July 2017 – June 2019
- Lag report representing dental claims incurred June 2016 June 2019 and paid July 2017 June 2019
- Unaudited financial report for the period ending June 30, 2019



We reviewed the data for reasonableness but did not perform an audit of the data. We are not certifying to the accuracy of these data. All our results are dependent on these data. Our results may change should the data be determined to be incorrect or inaccurate. The impact of unanticipated events subsequent to the date of this opinion is beyond the scope of this opinion. This is consistent with Actuarial Standard of Practice No. 23 (ASOP No. 23), as published by the Actuarial Standards Board of the American Academy of Actuaries. The detailed claim lag triangles we received are displayed in Appendix A.

Summary of Results

Our estimate of the outstanding claim liability for the WIN's self-funded health plan as of June 30, 2019 is \$211,565. This estimate includes a provision for adverse deviation of 20%. A provision for adverse deviation (PAD), or margin, is suggested by actuarial standards.

Other adjustments suggested by actuarial standards is the cost of paying the 'runout' claims - called a 'loss adjustment expense' (LAE) may be included. For HMOs or insurance companies, an estimate of these expenses is required by statutes. In Exhibit A, we have estimated the LAE to be 3% of outstanding claim costs. The arrangement with the administrator may either include the cost implicitly in what is paid monthly or may have a provision stating what would be charged for paying such claims. If the details of the contract are known, we are glad to represent the LAE based on the contract in future reporting.

METHODOLOGY

The accompanying Exhibits show the results of our calculations. For medical, prescription drugs, and dental we used a completion factor method to determine the outstanding claim liability, also called a 'development method'. In certain instances, where the development method produced volatile results, a blend of the results from the development method and a projection method was used. This method is consistent with ASOP No. 5, "Incurred Health and Disability Claims" as published by the Actuarial Standards Board of the American Academy of Actuaries.

We ignored the effect of the time value of money as immaterial, given the relatively short claim lag durations and the current environment of low interest rates.

EXHIBIT A

Exhibit A displays the calculated claim liability for June 30, 2019 and monthly per member costs. This exhibit displays the various components of the total liability. The exhibit and calculations are adjusted for recoveries from the stop-loss contract. We received information on stop loss claims and applied the recovery amounts based on the incurred month.

EXHIBIT B

Exhibit B shows the details of the calculations of the incurred claims for each month and the associated monthly member costs. Claims paid through June 30, 2019 are divided by a completion factor appropriate for the month. The completion factors are calculated as described in the METHODOLOGY section of this report.



REVIEW OF PRIOR CALCULATIONS

Actuarial standards, as well as good practice, call for a review of prior calculations as more information becomes available. Had data through June 30, 2019 been available, we estimate the June 30, 2018 the claim liability estimate would have been approximately \$121,158 or 29.8% lower than the original estimate. We compared the estimates of the monthly incurred claims to determine where the biggest differences were. The estimate for June 2018 was significantly higher than the estimate using data through June 2019 (an additional 12-months). As we have noted in the past, the more recent months are the most volatile. The months just prior to June represented high claims and the model anticipated the level of claim costs would continue into June. Based on data used for this report, June 2018 was a very low incurred month. The difference in the actual compared to expected claim costs for June 2018 is a significant portion of the difference in the total liability estimate.

COMMENTS

Claim liabilities are estimates of claims which have been incurred but not yet paid. They are calculated by using trends and relationships observed in the past and applying them to the future. Wide fluctuations can occur in the difference between the "estimates" and "actual" claim liability, even if the methodology for calculating the liability is actuarially sound. Some of those reasons include:

- 1) The average period between the time a claim is incurred and the date it is paid in the future may not be the same as in the past.
- 2) Large claims may not be present in the same magnitude (higher or lower) for the future relative to the past.
- 3) A new plan has little experience on which to base claim liability estimates, so the calculations may be more volatile. Similarly, a change in administrators can cause problems with little experience on which to base claim liability estimates.

Variances from estimated amounts are not uncommon. However, just because there are potential wide swings, this does not mean the calculation of these liabilities should be taken casually. They are important for determining financial solvency and for setting rate levels. The statement about wide fluctuations is being made to alert the reader the calculation is not a perfect science.

PLAN SURPLUS

As in prior years, we are commenting on an industry standard or 'proper' amount of surplus for a plan. There are several benchmarks or calculations for this amount, including the Risk-Based Capital formulas from the National Association of Insurance Commissioners.

For a plan the size of WIN's most of these calculations would point toward a surplus amount of about 15-20% of expected annual claims, or a slightly lower percentage of annual premiums.

Our calculations show estimated incurred claims net stop loss reimbursements of about \$3.9 million for all benefits for the year ending June 30, 2019. The resulting surplus amount would be about \$783,000 representing about 20% of expected claims.



Using the asset figure indicated in the <u>unaudited</u> financial statement that Wakely received, a surplus amount of about \$3.0 million was indicated, as follows:

Assets	\$3,568,000
Accounts Payable (described earlier)	\$311,000
Claim Liability	\$212,000
Plan Surplus	\$3,045,000

The comments and table immediately above should be taken as general information and should not be considered financial, accounting, or auditing advice. While the plan surplus seems more than adequate based on the unaudited financial statement, WIN should be cautious if considering lowering contribution rates to a loss position, as this practice may make it difficult to restore profitability after the surplus is drawn down to less safe levels.

ACTUARIAL STANDARDS OF PRACTICE

This report is subject to ASOP No. 5 and ASOP No. 23, as described earlier, and also ASOP No. 41, "Actuarial Communications". The narrative and exhibits of this report comply with ASOP No. 41, but the most important consideration is that we have supplied what you need in an understandable manner.

Please let us know if you need additional information concerning the outstanding claim liability calculation or have questions or comments on the information contained in this report. We appreciate your choosing Wakely Consulting Group to provide these figures for you.

Sincerely,

Alison L. Pool, A.S.A., M.A.A.A. Senior Consulting Actuary 727.507.9858, ext. 7469

cc: Scott Remmenga, Assurance Agency

WIN CL Final Report 6-30-19.docx



Claim Liability Report for Wellness Insurance Network

Exhibit A, p1

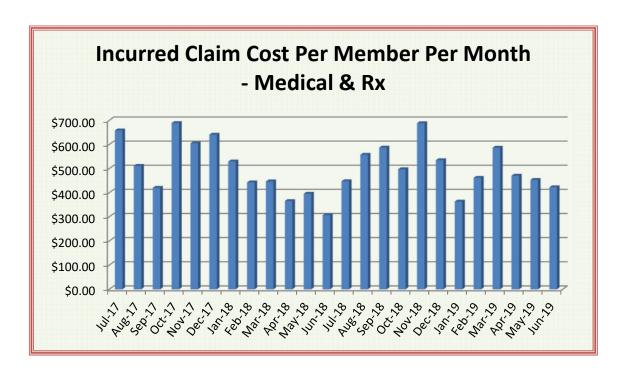
Unpaid Claim Liabilities as of : June 30, 2019 Based on Claims Paid Through: June 30, 2019

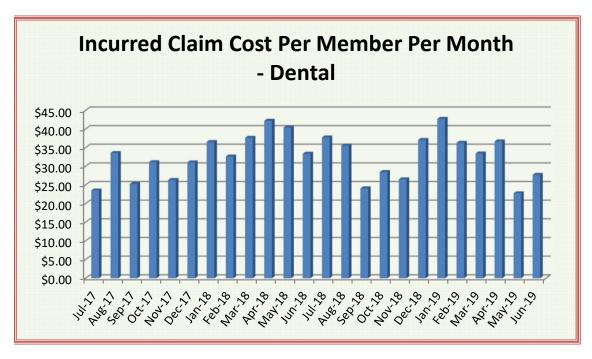
	Me	dical and Rx	Dental	Total
Claims Incurred Through 6/30/2019 Paid After	\$	-	\$ -	\$ -
Medial Claims yet to be Paid After 6/30/2019	\$	137,280	\$ 7,945	\$ 145,226
Rx Claims yet to be Paid After 6/30/2019	\$	31,079	NA	\$ 31,079
Liability as of 6/30/2019	\$	168,359	\$ 7,945	\$ 176,304
Suggested Provision for Adverse Deviation (PAD) = 20.0%	\$	33,672	\$ 1,589	\$ 35,261
Subtotal	\$	202,031	\$ 9,535	\$ 211,565
Expenses of Claim Settlement (3.0%)	\$	6,061	\$ 286	\$ 6,347
Grand Total	\$	208,092	\$ 9,821	\$ 217,912

Month	Membership (Medical and Rx)	Estimated Incurred Medical and Rx Claims	Medical + Rx Incurred per Member	Membership (Dental)	Estimated Incurred Dental Claims	Dental Incurred per Member
Jul-17	563	\$370,630	\$658.31	485	\$11,404	\$23.51
Aug-17	571	\$291,935	\$511.27	485	\$16,282	\$33.57
Sep-17	567	\$238,188	\$420.08	480	\$12,121	\$25.25
Oct-17	574	\$395,361	\$688.78	479	\$14,904	\$31.12
Nov-17	580	\$350,898	\$605.00	481	\$12,662	\$26.32
Dec-17	573	\$367,056	\$640.59	475	\$14,753	\$31.06
Jan-18	593	\$313,858	\$529.27	511	\$18,654	\$36.51
Feb-18	592	\$262,114	\$442.76	510	\$16,640	\$32.63
Mar-18	593	\$264,946	\$446.79	511	\$19,231	\$37.63
Apr-18	599	\$218,885	\$365.42	516	\$21,787	\$42.22
May-18	595	\$235,477	\$395.76	514	\$20,759	\$40.39
Jun-18	595	\$182,395	\$306.55	515	\$17,188	\$33.37
Jul-18	592	\$264,931	\$447.52	511	\$19,287	\$37.74
Aug-18	596	\$332,164	\$557.32	512	\$18,195	\$35.54
Sep-18	602	\$353,466	\$587.15	505	\$12,164	\$24.09
Oct-18	601	\$298,773	\$497.13	506	\$14,399	\$28.46
Nov-18		\$419,068	\$688.13	514	\$13,631	\$26.52
Dec-18	608	\$325,166	\$534.81	508	\$18,821	\$37.05
Jan-19	615	\$223,427	\$363.30		\$22,472	
Feb-19	616	\$284,368	\$461.64		\$19,028	
Mar-19	625	\$366,551	\$586.48		\$17,491	\$33.44
Apr-19	624	\$293,734	\$470.73		\$19,185	
May-19	628	\$284,588	\$453.17	525	\$11,947	
Jun-19		\$267,030	\$422.52	525	\$14,543	
12 Month Average	612	\$309,439	\$505.34	517	\$16,764	\$32.44



Wellness Insurance Network Monthly Claim Cost per Member





Wellness Insurance Network Estimated Ultimate Claims - Medical Valuation Date June 30, 2019

	NET STOPLOSS	valuation Dat		ss-2 Average		
Incurred Month	Paid Through 06/30/2019	Completion	Adj. Comp	Expected	Unpaid	Cumulative Unpaid Claims
Jul-15		Factor	Factor	Ultimate	Claims	
	\$216,198	1.000	1.000	\$216,198	\$0 \$0	\$0 \$0
Aug-15	\$258,479	1.000	1.000	\$258,479	\$0 \$0	\$0 \$0
Sep-15	\$251,451	1.000	1.000	\$251,451	\$0	\$0
Oct-15	\$260,459	1.000	1.000	\$260,459	\$0	\$0
Nov-15	\$295,873	1.000	1.000	\$295,873	\$0	\$0
Dec-15	\$285,601	1.000	1.000	\$285,601	\$0	\$0
Jan-16	\$165,819	1.000	1.000	\$165,819	\$0	\$0
Feb-16	\$227,444	1.000	1.000	\$227,444	\$0	\$0
Mar-16	\$262,746	1.000	1.000	\$262,746	\$0	\$0
Apr-16	\$234,665	1.000	1.000	\$234,665	\$0	\$0
May-16	\$232,781	1.000	1.000	\$232,781	\$0	\$0
Jun-16	\$570,302	1.000	1.000	\$570,302	\$0	\$0
Jul-16	\$296,185	1.000	1.000	\$296,185	\$0 \$0	\$0 \$0
Aug-16	\$180,059	1.000	1.000	\$180,059	\$0 \$0	\$0 \$0
Sep-16 Oct-16	\$223,506 \$139,074	1.000 1.000	1.000 1.000	\$223,506	\$0 \$0	\$0 \$0
Nov-16	\$138,974 \$240,154	1.000	1.000	\$138,974 \$240,154	\$0 \$0	\$0 \$0
Dec-16	\$193,072	1.000	1.000	\$193,072	\$0 \$0	\$0 \$0
Jan-17	\$161,579	1.000	1.000	\$161,579	\$0 \$0	\$0 \$0
Feb-17	\$171,889	1.000	1.000	\$171,889	\$0	\$0
Mar-17	\$155,261	1.000	1.000	\$155,261	\$0	\$0
Apr-17	\$185,536	1.000	1.000	\$185,536	\$0	\$0
May-17	\$273,561	1.000	1.000	\$273,561	\$0	\$0
Jun-17	\$205,285	1.000	1.000	\$205,285	\$0	\$0
Jul-17	\$282,131	1.000	1.000	\$282,131	\$0	\$0
Aug-17	\$195,147	1.000	1.000	\$195,147	\$0	\$0
Sep-17	\$155,491	1.000	1.000	\$155,491	\$0	\$0
Oct-17	\$294,717	1.000	1.000	\$294,717	\$0	\$0
Nov-17	\$237,262	1.000	1.000	\$237,262	\$0	\$0
Dec-17	\$258,801	1.000	1.000	\$258,801	\$0	\$0
Jan-18	\$211,110	1.000	1.000	\$211,110	\$0	\$0
Feb-18	\$156,794	1.000	1.000	\$156,794	\$0	\$0
Mar-18	\$161,135	1.000	1.000	\$161,145	\$10	\$10
Apr-18	\$118,817	1.000	1.000	\$118,824	\$7	\$17
May-18	\$126,185	1.000	1.000		\$23	\$39
Jun-18	\$60,539	1.000	1.000	\$60,550	\$11	\$50
Jul-18	\$146,771	1.000	1.000	\$146,837	\$66	\$116
Aug-18	\$198,327	0.998	0.998	\$198,664	\$337	\$452
Sep-18	\$235,179	0.998	0.998	\$235,579	\$399	\$851
Oct-18	\$202,894	0.998	0.998	\$203,326	\$432	\$1,284
Nov-18	\$304,028	0.997	0.997	\$305,043	\$1,015	\$2,299
Dec-18	\$215,674	0.992	0.992	\$217,307	\$1,633	\$3,931
Jan-19	\$129,922	0.990	0.990	\$131,176	\$1,253	\$5,185
Feb-19	\$196,975	0.989	0.989	\$199,105	\$2,131	\$7,316
Mar-19	\$256,905	0.986	0.986	\$260,512	\$3,608	\$10,923
Apr-19	\$210,039	0.978	0.975	\$215,376	\$5,337	\$16,261
May-19	\$181,866	0.948	0.933	\$194,826	\$12,960	\$29,220
Jun-19	\$55,173	0.569	0.338	\$163,233	\$108,060	\$137,280

Wellness Insurance Network Estimated Ultimate Claims - Prescription Drugs (Rx) Valuation Date June 30, 2019

		valuation Dat	<i>·</i>	ss-2 Average)	
Incurred	Paid Through	Completion	Adj. Comp	Expected	Unpaid	Cumulative
Month	06/30/2019	Factor	Factor	Ultimate	Claims	Unpaid Claims
Jul-15	\$57,685	1.000	1.000	\$57,685	\$0	\$0
Aug-15	\$59,630	1.000	1.000	\$59,630	\$0	
Sep-15	\$67,770	1.000	1.000	\$67,770	\$0	\$0
Oct-15	\$64,853	1.000	1.000	\$64,853	\$0	\$0
Nov-15	\$55,000	1.000	1.000	\$55,000	\$0	\$0
Dec-15	\$81,317	1.000	1.000	\$81,317	\$0	\$0
Jan-16	\$41,803	1.000	1.000	\$41,803	\$0	\$0
Feb-16	\$64,607	1.000	1.000	\$64,607	\$0	\$0
Mar-16	\$70,954	1.000	1.000	\$70,954	\$0	\$0
Apr-16	\$88,651	1.000	1.000	\$88,651	\$0	\$0
May-16	\$66,547	1.000	1.000	\$66,547	\$0	\$0
Jun-16	\$70,488	1.000	1.000	\$70,488	\$0	\$0
Jul-16	\$142,892	1.000	1.000	\$142,892	\$0	\$0
Aug-16	\$75,716	1.000	1.000	\$75,716	\$0	\$0
Sep-16	\$78,886	1.000	1.000	\$78,886	\$0	\$0
Oct-16	\$77,339	1.000	1.000	\$77,339	\$0	\$0
Nov-16	\$71,468	1.000	1.000	\$71,468	\$0	\$0
Dec-16	\$86,617	1.000	1.000	\$86,617	\$0	\$0 \$0
Jan-17	\$88,452	1.000	1.000	\$88,452	\$0	
Feb-17	\$71,583	1.000	1.000	\$71,583	\$0	\$0
Mar-17	\$85,084	1.000	1.000	\$85,084	\$0	\$0
Apr-17	\$88,119	1.000	1.000	\$88,119	\$0	
May-17	\$83,198	1.000	1.000	\$83,198	\$0	\$0
Jun-17	\$76,119	1.000	1.000	\$76,119	\$0	\$0
Jul-17	\$88,499	1.000	1.000	\$88,499	\$0	\$0
Aug-17	\$96,788	1.000	1.000	\$96,788	\$0	\$0
Sep-17	\$82,697	1.000	1.000	\$82,697	\$0	\$0
Oct-17	\$100,644	1.000	1.000	\$100,644	\$0	\$0
Nov-17	\$113,636	1.000	1.000	\$113,636	\$0	\$0
Dec-17	\$108,255	1.000	1.000	\$108,255	\$0	\$0
Jan-18	\$102,747	1.000	1.000	\$102,747	\$0	\$0
Feb-18	\$105,320	1.000	1.000	\$105,320	\$0	\$0
Mar-18	\$103,801	1.000	1.000	\$103,801	\$0	\$0
Apr-18	\$100,061	1.000	1.000	\$100,061	\$0	\$0
May-18	\$109,270	1.000	1.000		\$0	
Jun-18	\$121,846	1.000	1.000		\$0	
Jul-18	\$118,094	1.000	1.000	\$118,094	\$0	
Aug-18	\$133,500	1.000	1.000	\$133,500	\$0	
Sep-18	\$117,887	1.000	1.000	\$117,887	\$0	\$0
Oct-18	\$95,447	1.000	1.000	\$95,447	\$0	\$0
Nov-18	\$114,025	1.000	1.000	\$114,025	\$0	\$0
Dec-18	\$107,859	1.000	1.000	\$107,859	\$0	\$0
Jan-19	\$92,251	1.000	1.000	\$92,251	\$0	\$0
Feb-19	\$85,263	1.000	1.000	\$85,263	\$0	\$0
Mar-19	\$106,039	1.000	1.000	\$106,039	\$0	\$0
Apr-19	\$78,358	1.000	1.000	\$78,358	\$0	\$0
May-19	\$89,762	1.000	1.000	\$89,762	\$0	\$0
Jun-19	\$72,719	0.669	0.701	\$103,797	\$31,079	\$31,079

Wellness Insurance Network Estimated Ultimate Claims -Dental Only Valuation Date June 30, 2019

	<u>v</u>	aluation Da		ess-2 Avera		
Incurred	Paid Through	Completion	Adj. Comp	Expected	Unpaid	Cumulative
Month	06/30/2019	Factor	Factor	Ultimate	Claims	Unpaid Claims
Jul-15	\$14,717	1.000	1.000	\$14,717	\$0	\$0
Aug-15	\$14,434	1.000	1.000	\$14,434	\$0	\$0
Sep-15	\$14,235	1.000	1.000	\$14,235	\$0	\$0
Oct-15	\$14,524	1.000	1.000	\$14,524	\$0	\$0
Nov-15	\$13,742	1.000	1.000	\$13,742	\$0	\$0
Dec-15	\$18,464	1.000	1.000	\$18,464	\$0	\$0
Jan-16	\$18,149	1.000	1.000	\$18,149	\$0	\$0
Feb-16	\$13,826	1.000	1.000	\$13,826	\$0	\$0
Mar-16	\$15,834	1.000	1.000	\$15,834	\$0	\$0
Apr-16	\$17,414	1.000	1.000	\$17,414	\$0	\$0
Мау-16	\$15,571	1.000	1.000	\$15,571	\$0	\$0
Jun-16	\$20,439	1.000	1.000	\$20,439	\$0	\$0
Jul-16	\$12,306	1.000	1.000	\$12,306	\$0	\$0
Aug-16	\$19,529	1.000	1.000	\$19,529	\$0	\$0
Sep-16	\$17,989	1.000	1.000	\$17,989	\$0	\$0
Oct-16	\$14,919	1.000	1.000	\$14,919	\$0	\$0
Nov-16	\$15,410	1.000	1.000	\$15,410	\$0	\$0
Dec-16	\$19,279	1.000	1.000	\$19,279	\$0	\$0
Jan-17	\$24,489	1.000	1.000	\$24,489	\$0	\$0
Feb-17	\$20,610	1.000	1.000	\$20,610	\$0	\$0
Mar-17	\$15,504	1.000	1.000	\$15,504	\$0	\$0
Apr-17	\$20,884	1.000	1.000	\$20,884	\$0	\$0
May-17	\$14,675	1.000	1.000	\$14,675	\$0	\$0
Jun-17	\$14,281	1.000	1.000	\$14,281	\$0	\$0
Jul-17	\$11,404	1.000	1.000	\$11,404	\$0	\$0
Aug-17	\$16,282	1.000	1.000	\$16,282	\$0	\$0
Sep-17	\$12,121	1.000	1.000	\$12,121	\$0	\$0
Oct-17	\$14,904	1.000	1.000	\$14,904	\$0	\$0
Nov-17	\$12,662	1.000	1.000	\$12,662	\$0	\$0
Dec-17	\$14,753	1.000	1.000	\$14,753	\$0	\$0
Jan-18	\$18,654	1.000	1.000	\$18,654	\$0	\$0
Feb-18	\$16,640	1.000	1.000	\$16,640	\$0	\$0
Mar-18	\$19,231	1.000	1.000	\$19,231	\$0	\$0
Apr-18	\$21,787	1.000	1.000	\$21,787	\$0	\$0
May-18	\$20,759	1.000	1.000	\$20,759	\$0	\$0
Jun-18	\$17,188	1.000	1.000	\$17,188	\$0	\$0
Jul-18	\$19,287	1.000	1.000	\$19,287	\$0	\$0
Aug-18	\$18,195	1.000	1.000	\$18,195	\$0	\$0
Sep-18	\$12,164	1.000	1.000	\$12,164	\$0	\$0
Oct-18	\$14,399	1.000	1.000	\$14,399	\$0	\$0
Nov-18	\$13,631	1.000	1.000	\$13,631	\$0	\$0
Dec-18	\$18,821	1.000	1.000	\$18,821	\$0	\$0
Jan-19	\$22,472	1.000	1.000	\$22,472	\$0	\$0
Feb-19	\$19,028	1.000	1.000	\$19,028	\$0	\$0
Mar-19	\$17,491	1.000	1.000	\$17,491	\$0	\$0
Apr-19	\$19,185	1.000	1.000	\$19,185	\$0	\$0
May-19	\$11,151	0.965	0.933	\$11,947	\$797	\$797
Jun-19	\$7,394	0.671	0.508	\$14,543	\$7,149	\$7,945

Medical only																									Paid Mo	
				10/31/2015 1			1/31/2016	2/29/2016	3/31/2016	4/30/2016	5/31/2016		7/31/2016	8/31/2016	9/30/2016	#######	#######	#######	1/31/2017	2/28/2017	3/31/2017	4/30/2017	5/31/2017	6/30/2017	7/31/2017 8	8/31/2017
7/31/2015	149,285	60,385	3,329	3,264	(544)	425	248	(475)	302			235					(228)	2								
8/31/2015		171,807	80,502	2,849	2,987	275	105	4	42	(73)		27	(47)													
9/30/2015			151,672	90,431	7,197	775	885	95	312	102	(97)	36	34	7												
10/31/2015				170,096	77,741	8,280	311	2,775	(68)	621	152	264	14		180	60		30								
11/30/2015					142,759	146,651	3,374	645	127	953		113		1,282	288											
12/31/2015					,	146,359	123,386	13,339	1,240	1,000	385	170	(278)	-,												
1/31/2016						.,	106,758	53,806	2,902	1,645	480	119	27		82											
2/29/2016							,	135,827	78,559	10,274	1,894	473	237	157		104	12		(93)							
3/31/2016								100,027	116,330	126,363	17,096	1,655	967	254		(155)			(55)	128		107				
4/30/2016									110,000	135,338	91,362	4,195	1,071	533	330	100	520		432	100		214	(408)			
5/31/2016										100,000	157,733	63,525	9,222	(1)	618	652	520 341		402	179	324	214	(400)			
6/30/2016											137,733	168,571	263,895	138,391	(6,957)	5,754	541		48	173	108	214	277			
7/31/2016												100,571	138,082	122,043	29,116	3,035	2,120	974	325	(80)	100	214	211		356	
8/31/2016													130,002	139,296	29,474	4,892	517	1,594	523	(80)	49	3,299	125		292	
9/30/2016														133,230	125,230	73,759		13,938	1,275	4,768	385		123	00	292	
10/31/2016															125,230	95,711	3,948 35,334	3,319	1,811	4,768	1,337	107 47	108	96		384
																95,711										384
11/30/2016																	126,097	61,566	49,156	3,212	935	(193)	128	59	86	
12/31/2016																		145,600	38,748	3,143	2,908	2,467	23	183		
1/31/2017																			98,731	39,821	6,388	8,577	2,571	2,300	107	
2/28/2017																				104,636	49,160	9,821	3,056	2,473	669	132
3/31/2017																					86,941	47,332	16,208	2,177	110	734
4/30/2017																						82,880	63,438	6,942	2,455	27,240
5/31/2017																							118,700	62,425	73,626	6,367
6/30/2017																								127,266	63,213	7,041
7/31/2017																									125,312	44,698
8/31/2017																										130,061
9/30/2017																										
10/31/2017																										
11/30/2017																										
12/31/2017																										
1/31/2018																										
2/28/2018																										
3/31/2018																										
4/30/2018																										
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10/31/2018																										
11/30/2018																										
12/31/2018																										
1/31/2019																										
2/28/2019																										
3/31/2019																										
4/30/2019																										
5/31/2019																										
6/30/2019																										
Totals	149,285	232,193	235,504	266,640	230,141	302,765	235,067	206,015	199,747	276,223	269,003	239,384	413,225	401,962	178,363	183,914	168,660	227,022	190,956	156,308	148,536	155,300	204,226	203,922	266,226	216,657

Medical only																							
	9/30/2017	#######	#######	#######	1/31/2018	2/28/2018	3/31/2018	4/30/2018	5/31/2018	6/30/2018	7/31/2018	8/31/2018	9/30/2018	10/31/2018	11/30/2018	12/31/2018	1/31/2019	2/28/2019	3/31/2019	4/30/2019	5/31/2019	6/30/2019	Total
7/31/2015		(29)										•		•	•	•	•	•			•		216,198
8/31/2015																							258,479
9/30/2015																							251,451
10/31/2015																							260,459
11/30/2015					(30)						(288)												295,873
12/31/2015																							285,601
1/31/2016																							165,819
2/29/2016																							227,444
3/31/2016																							262,746
4/30/2016	879																						234,665
5/31/2016											(25)												232,781
6/30/2016																							570,302
7/31/2016																							296,185
8/31/2016 9/30/2016																							180,059
10/31/2016	799					(276)																	223,506 138,974
11/30/2016	799	(1,188)				(276)					296												240,154
12/31/2016		(1,100)									250												193,072
1/31/2017	35	138	150	527	171				1,555		445						61						161.579
2/28/2017	(218)	545	130	520	171				1,555	504	590						01						171.889
3/31/2017	266	62	466	520	432	13				304	330												155.261
4/30/2017	321	150	359	847	1,055				(153)														185,536
5/31/2017	9,033	95		693	368	225	(1,633)		(100)		1,624			559	1,911						(432)		273,561
6/30/2017	642	2,235	393	520		185	(-,000)	3,818			.,				.,						(29)		205,285
7/31/2017	84.647	6.785	11,968	4.420	(1,885)	189		5,998													(-)		282.131
8/31/2017	46,437	9,179	1,817	2,177	406	21	350	-,	4,545	153													195,147
9/30/2017	96,428	48,399	6,457	1,556	1,188		24	557		802		50	30										155,491
10/31/2017		111,566	88,407	3,473	78,947	386	2,481	111	4,163	(17)	1,835	3,886	(221)					70				(370)	294,717
11/30/2017			165,105	60,211	7,136	1,028	1,062	566		2,063			92										237,262
12/31/2017				125,495	103,500	23,496	1,923	69	731	1,320	549	549	224		945								258,801
1/31/2018					97,279	74,069	7,043	1,800	22,049	1,181	1,956	4,256	(509)	236	860	671		220					211,110
2/28/2018						73,345	61,074	17,715	918	953	(21)	304	790	31	253	359		500		494		79	156,794
3/31/2018							113,961	40,461	2,737	759	315	1,909	(860)	79	73	135		1,360	130		77		161,135
4/30/2018								76,032	38,838	2,354	574	72	59		179		158		520	32			118,817
5/31/2018									81,851	37,744	3,804	856	1,429	649	102	405	(806)	37	520				126,185
6/30/2018										77,061	28,943	1,248	626	2,467	40	105	140		650				111,240
7/31/2018											83,086	53,813	5,338	3,051	48	102	726 58	(0.5)	520			88	146,771
8/31/2018 9/30/2018												132,054	99,718	6,347	1,401	463		(25)	8,914	3,001	25		251,957
10/31/2018													155,002	109,588 138,522	3,978 105,976	953 4,966	257 3,571	45 315	880 896	148	2,496	325	270,850 257,960
11/30/2018														138,522	143,766	254,702	10,267	1,599	2,551	893		2,178	415,281
12/31/2018															143,700			7,327		286 (452)	(67)		319.467
1/31/2019																224,655	84,336 118,876	7,327 48,675	1,829 4,313	2,389	1,270 757	502 (5)	319,467 175,005
2/28/2019																	110,876	101.621	110,066	10,020	1,436	3,001	226,145
3/31/2019																		101,021	121,228	168,777	2,565	2,699	295,269
4/30/2019																			121,220	166,129	132,927	16,871	315,927
5/31/2019																				100,129	259,165	95,339	354,505
6/30/2019																					200,100	76,771	76,771
																						-,	
Totals	239,271	177,936	275,123	200,959	288,567	172,681	186,285	147,127	157,233	124,875	123,683	198,995	261,717	261,530	259,491	487,110	217,645	161,744	253,016	351,717	400,192	197,477	11,101,615

Rx only																									Paid Mo	onth
incurred month	7/31/2015	8/31/2015	9/30/2015	10/31/2015	11/30/2015	12/31/2015	1/31/2016	2/29/2016 3	/31/2016	4/30/2016	5/31/2016	3/30/2016	7/31/2016 8	3/31/2016	9/30/2016 #	########	########	#######	1/31/2017	2/28/2017	3/31/2017 4	/30/2017	5/31/2017	3/30/2017		
7/31/2015	49,173	8,512																								
8/31/2015		40,014	19,616																							
9/30/2015		40,014	39,601	28,267							-97															
10/31/2015			33,001	51,471	13,382						-57															
11/30/2015				31,471		42.024																				
12/31/2015					41,102	13,834		64																		
1/31/2016						57,618	23,699																			
							32,696	9,107																		
2/29/2016								45,580	19,027																	
3/31/2016									46,416	24,538																
4/30/2016										63,025	25,627															
5/31/2016											44,616	21,931														
6/30/2016												37,049	33,439													
7/31/2016													103,517	39,374												
8/31/2016														51,083	24,633											
9/30/2016															69,230	9,656										
10/31/2016																60,285	17,055									
11/30/2016																,	54,500	16,968								
12/31/2016																	- ,,	69,300	17,317							
1/31/2017																		05,500	64,019	24,434						
2/28/2017																			04,013	49,352	22,231					
3/31/2017																				49,332	67,538	17,573	-27			
4/30/2017																					07,556					
5/31/2017																						67,000	21,065	55		
																							53,829	29,369		
6/30/2017																								66,576	9,542	
7/31/2017																									70,805	17,694
8/31/2017																										69,959
9/30/2017																										
10/31/2017																										
11/30/2017																										
12/31/2017																										
1/31/2018																										
2/28/2018																										
3/31/2018																										
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10/31/2018																										
11/30/2018																										
12/31/2018																										
1/31/2019																										
2/28/2019																										
3/31/2019 4/30/2019																										
5/31/2019																										
6/30/2019																										
Totals	49,173	48,526	59,217	79,737	54,484	71,452	56,395	54,751	65,443	87,563	70,145	58,980	136,956	90,457	93,863	69,940	71,555	86,269	81,336	73,785	89,769	84,572	74,866	96,000	80,347	87,653

Rx only																							
incurred month 9	9/30/2017 #	####### #	#######	####### 1	1/31/2018	2/28/2018	3/31/2018	1/30/2018	5/31/2018	6/30/2018	7/31/2018	8/31/2018	9/30/2018	10/31/2018	11/30/2018	12/31/2018	1/31/2019	2/28/2019	3/31/2019	4/30/2019	5/31/2019 6	6/30/2019	Total
7/31/2015	•	•	•	•			•	•	•	•	•	•	•		-		•			•		•	57,685
8/31/2015																							59,630
9/30/2015																							67,770
10/31/2015																							64,853
11/30/2015																							55,000
12/31/2015																							81,317
1/31/2016																							41,803
2/29/2016																							64,607
3/31/2016																							70,954
4/30/2016																							88,651
5/31/2016																							66,547
6/30/2016																							70,488
7/31/2016																							142,892
8/31/2016																							75,716
9/30/2016																							78,886
10/31/2016																							77,339
11/30/2016																							71,468
12/31/2016																							86,617
1/31/2017																							88,452
2/28/2017																							71,583
3/31/2017																							85,084
4/30/2017																							88,119
5/31/2017																							83,198
6/30/2017																							76,119
7/31/2017																							88,499
8/31/2017	26,830																						96,788
9/30/2017	68,614	14,083																					82,697
10/31/2017		76,375	24,269																				100,644
11/30/2017			80,220	33,416																			113,636
12/31/2017				79,935	28,320																		108,255
1/31/2018					63,039	39,742								-34									102,747
2/28/2018						61,652	43,667																105,320
3/31/2018							82,177	21,624															103,801
4/30/2018								71,967	28,094														100,061
5/31/2018									84,428	24,843													109,270
6/30/2018										95,502	26,343												121,846
7/31/2018											99,212	18,864						18					118,094
8/31/2018												112,741	20,759										133,500
9/30/2018													88,187	29,700									117,887
10/31/2018														74,409	21,004	33							95,447
11/30/2018															92,917	21,109							114,025
12/31/2018																77,755	30,104						107,859
1/31/2019																	59,985	32,266					92,251
2/28/2019																		45,857	39,406				85,263
3/31/2019																			82,000				106,039
4/30/2019																				44,459	33,899		78,358
5/31/2019																					71,952	17,810	89,762
6/30/2019																						72,719	72,719
Totals	95,444	90,458	104,489	113,352	91,359	101,394	125,845	93,591	112,522	120,345	125,555	131,605	108,946	104,076	113,921	98,897	90,088	78,141	121,406	68,498	105,851	90,529	4,259,545

Wellness Insurance Network

Dental only

| Flat Courted month | 7/31/2015 | 8/31/2015 | 9/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2015 | 1/30/2

7/31/2015	12,768	1,949			•		,		•		•								•	•						
8/31/2015		9,577	4,629	228																						
9/30/2015			10,788	2,547	1,022	-122																				
10/31/2015				10,068	2,695	942		819																		
11/30/2015					7,477	5,859	259				147															
12/31/2015						9,446	8,412	422		184																
1/31/2016							8,568	4,687	2,639	1,469			787													
2/29/2016								6,625	6,860	315		25														
3/31/2016									9,660	6,165	-151		160													
4/30/2016										8,294	8,626		90		404											
5/31/2016											9,295	3,827	90	684	316		1,359									
6/30/2016												13,183	6,939	439				194	-471	84						
7/31/2016													6,932	5,249	125											
8/31/2016														10,863	7,419	98	1,149									
9/30/2016															9,372	6,592	1,879						146			
10/31/2016																10,437	4,358	-16				139				
11/30/2016																	10,320	4,995					172			
12/31/2016																		13,697	4,556	428	289	198				
1/31/2017																			15,187	7,639	73		1,500		89	
2/28/2017																				11,016	8,224	228	1,121	21		
3/31/2017																					13,142	2,035	327			
4/30/2017																						15,495	4,639	750		
5/31/2017																							10,016	3,476	140	235
6/30/2017																								10,670	3,231	381
7/31/2017																									7,685	2,675
8/31/2017																										12,822
9/30/2017																										
10/31/2017																										
11/30/2017																										
12/31/2017																										
1/31/2018																										
2/28/2018 3/31/2018																										
4/30/2018																										
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6/30/2018																										
7/31/2018																										
8/31/2018																										
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12/31/2018																										
1/31/2019																										
2/28/2019																										
3/31/2019																										
4/30/2019																										
5/31/2019																										
6/30/2019																										
3,33,333																										
Totals	12,768	11,526	15,417	12,843	11,194	16,125	17,239	12,552	19,159	16,427	17,917	17,035	14,998	17,235	17,636	17,127	19,065	18,870	19,273	19,168	21,728	18,095	17,921	14,917	11,145	16,113

Wellness Insurance

Dental only

Derital Only	0/00/0047	/ /	. (00/0047	0/04/0047	101/0010	10010010	101/0010	. /00 /00 0	10 + 10 0 + 0	10010010	/04/0040	104 10040	10010010	0/04/0040	1/00/0010	0/04/0040	101/0010	2 /22 /22 / 2	0/04/0040	10010010	104 10040	c /0.0 /0.0 + 0	W . 1
incurred month		10/31/2017 11	1/30/2017 1	.2/31/2017 1	1/31/2018 2	2/28/2018 3	3/31/2018	4/30/2018 5	/31/2018 6	/30/2018 7	7/31/2018 8	/31/2018 9	/30/2018 1	0/31/2018 1	.1/30/2018 1	.2/31/2018	1/31/2019	2/28/2019	3/31/2019 4	1/30/2019	5/31/2019 6	5/30/2019	Total
7/31/20																							14,717
8/31/20	15																						14,434
9/30/20																							14,235
10/31/20																							14,524
11/30/20																							13,742
12/31/20																							18,464
1/31/20																							18,149
2/29/20	16																						13,826
3/31/20	16																						15,834
4/30/20																							17,414
5/31/20																							15,571
6/30/20			70																				20,439
7/31/20																							12,306
8/31/20	16																						19,529
9/30/20	16																						17,989
10/31/20	16																						14,919
11/30/20																-77							15,410
12/31/20			110													-//							19,279
			110																				
1/31/20																							24,489
2/28/20																							20,610
3/31/20	17																						15,504
4/30/20	17																						20,884
5/31/20																							14,675
6/30/20																							14,281
7/31/20			100									49											11,404
												43											
8/31/20		-252	100																				16,282
9/30/20		1,836	1,052																				12,121
10/31/20		13,247	1,480	117						60													14,904
11/30/20	17		7,541	3,326			995		800														12,662
12/31/20	17			10,229	4,121	165						138	101										14,753
1/31/20					11,132	6,077	846		600														18,654
2/28/20					,	7,546	6,178	1,354	1,445				117										16,640
3/31/20						7,540	10,424	8,669	344	-340	133		117										19,231
							10,424																
4/30/20								14,358	6,269	1,140	20												21,787
5/31/20									11,773	8,555	348	84											20,759
6/30/20	18									11,904	3,060	2,224											17,188
7/31/20	18										13,091	5,293	694	67		91			51				19,287
8/31/20	18											11,561	4,859	1,373	206	197							18,195
9/30/20	18												6,661	5,013	130	104			257				12,164
10/31/20													-,	10,432	3,111	856							14,399
11/30/20														10,452	10,039		159		36				13,631
															10,039	3,397							
12/31/20																15,809	2,230	301	482				18,821
1/31/20																	17,326	4,221	925				22,472
2/28/20	19																	12,644	6,384				19,028
3/31/20	19																		11,598	4,089	1,804		17,491
4/30/20																			*	9,288	8,608	1,289	19,185
5/31/20																				2,200	6,758	4,393	11,151
6/30/20																					5,736	7,394	7,394
0/30/20																						1,354	7,354
_				40.69-		40 705										00.000	40 745	47 465	40 70 (40.000		10.076	200.00
Tot	als 14,549	14,831	10,453	13,672	15,253	13,787	18,444	24,381	21,231	21,319	16,652	19,348	12,431	16,884	13,486	20,376	19,715	17,165	19,734	13,376	17,170	13,076	790,824